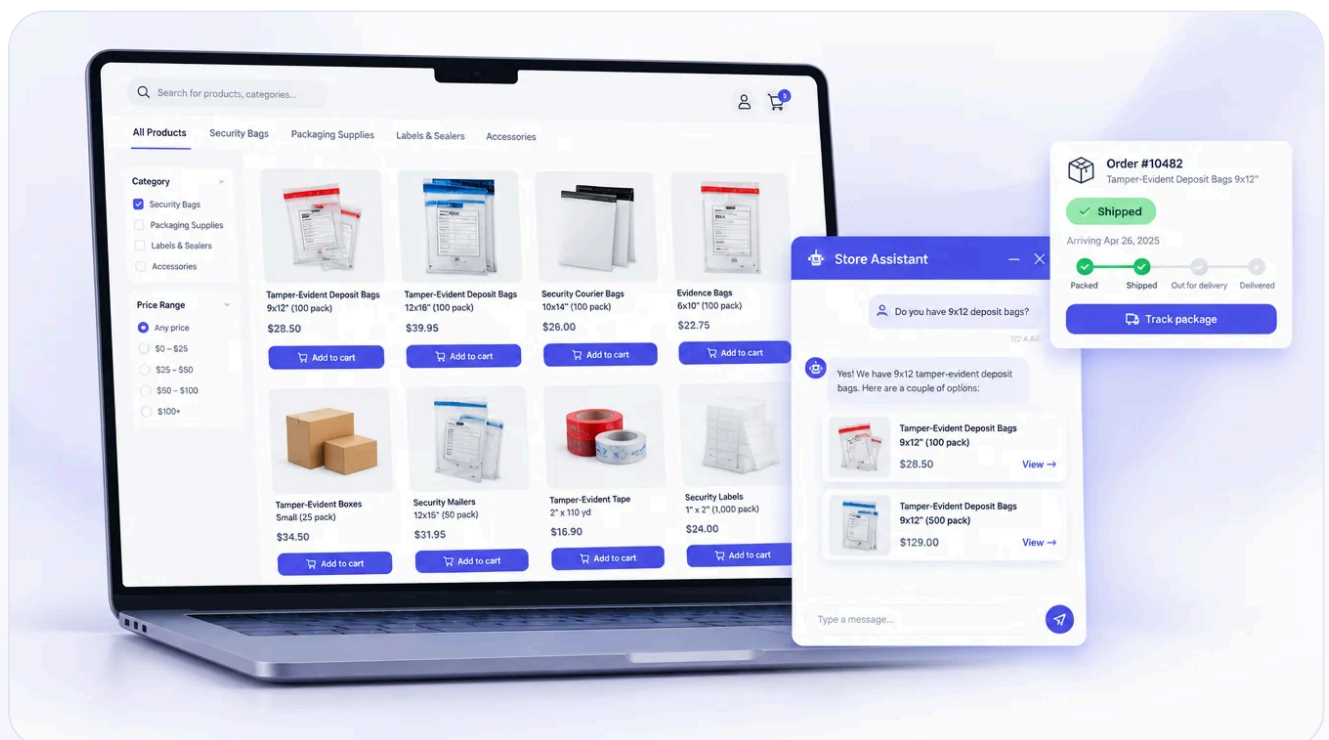


The AI chatbot built for nopCommerce. Sells products. Tracks orders.

A native nopCommerce plugin that turns your catalog into a 24/7 sales assistant. It answers product and part-number questions with clickable product cards, shows live order status and tracking, and captures every lead, without API keys or a single new database table.



WHY IT MATTERS

Every unanswered question is a lost order.

Buyers arrive with a part number, a size or a deadline. If they can't find the product or check an order in seconds, they phone, email or leave. DBestChatBot answers instantly, from your real catalog and your real order data, around the clock.

4.50 to 4.90

nopCommerce versions

.NET 6 to 9

one build per release

2 min

catalog sync interval

0

API keys to manage

1

Sell from your catalog

Recommends real, in-stock products by name and shows product cards with photo, price and a link to the product page.

2

Answer "Where's my order?"

Verifies order number and email on your store, then shows order status, shipping status and tracking.

3

Capture every lead

Collects name, phone, email and company for quotes and samples, and alerts your team instantly.

Proven on a live store

The plugin runs in production on a live B2B nopCommerce store, serving product cards on the shop and on the company's separate marketing website from a single chatbot, with order lookups verified against real orders.

For store owners

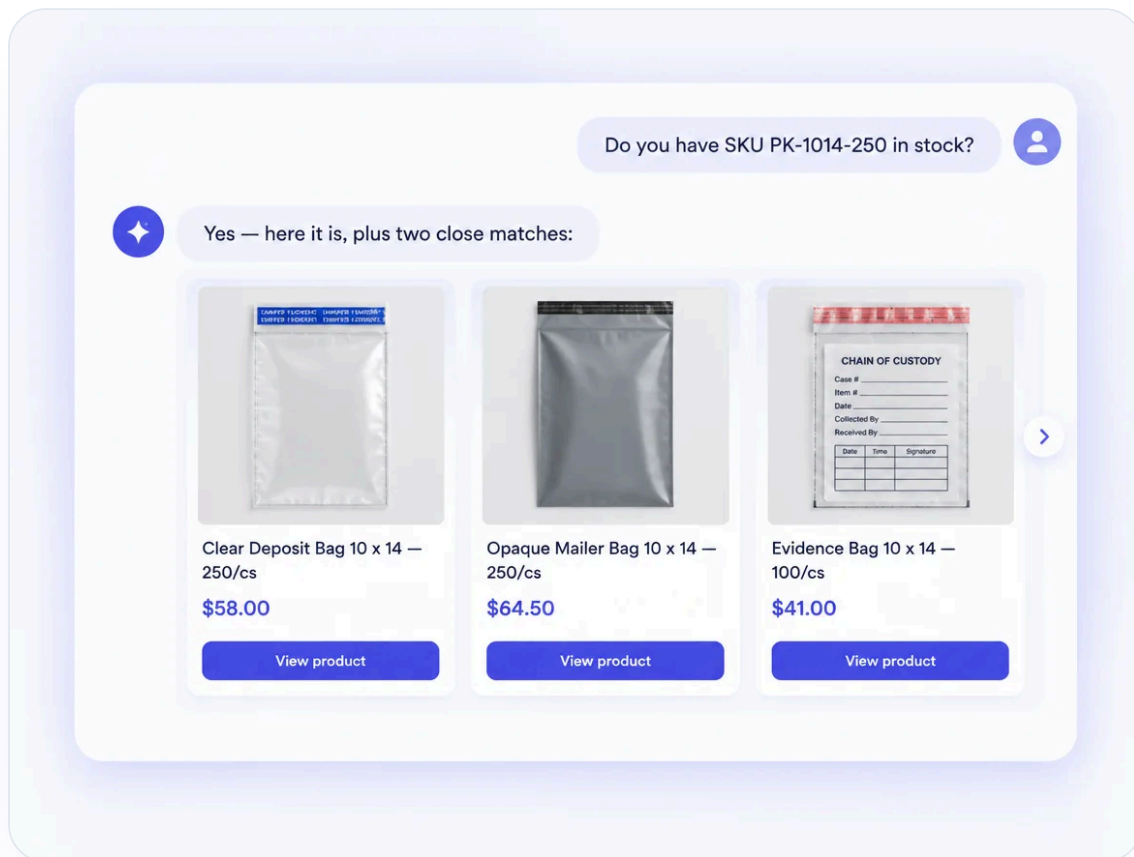
- ✓ Fewer "do you have" and "where is my order" calls and emails
- ✓ More buyers find the right product and check out
- ✓ Leads captured at 2 a.m. are waiting for your team at 9
- ✓ No AI provider account, no token bills, no server load

For developers and agencies

- ✓ One DLL, no database tables, no third-party DLLs
- ✓ A separate build for every nopCommerce release
- ✓ Background sync via a standard schedule task
- ✓ Uninstall or delete one folder to roll back

Buyers ask. The chatbot shows the exact product.

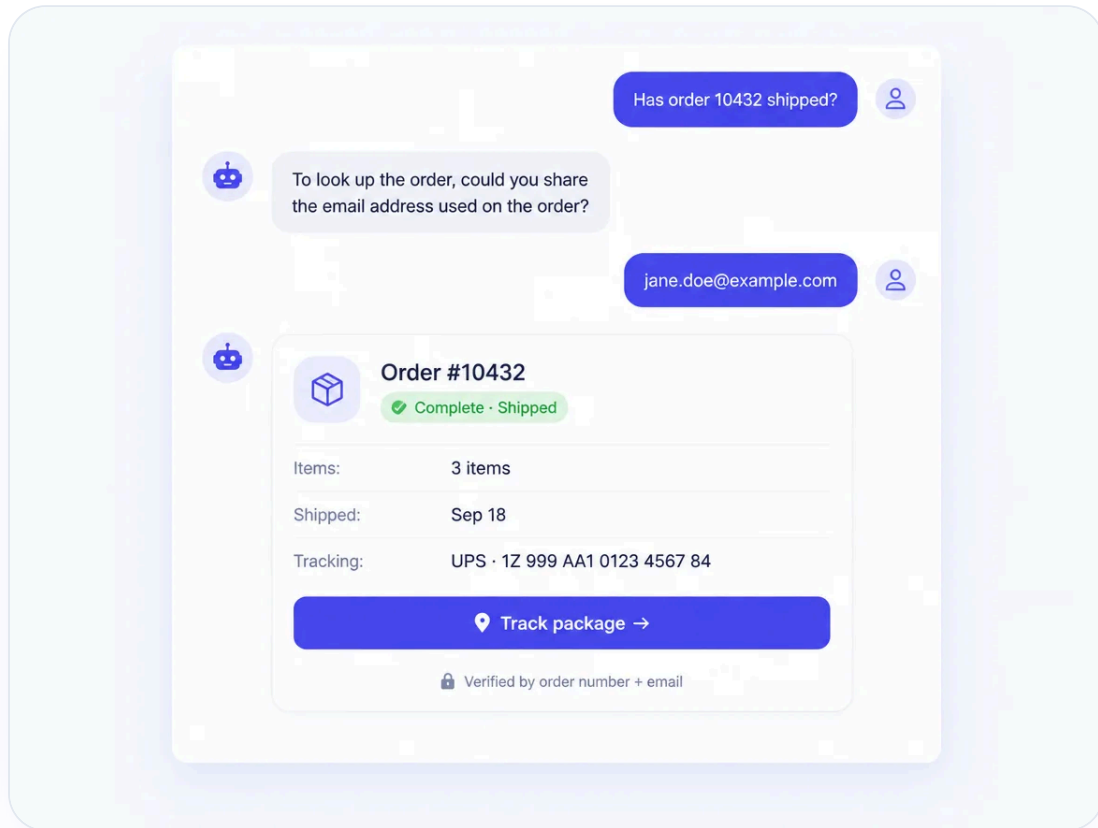
Your whole catalog syncs from nopCommerce automatically: names, SKUs, prices, stock, categories, images and product URLs. Shoppers describe what they need or paste a part number, and the chatbot answers with product cards that link straight to your product pages.



- ✓ Understands part numbers typed any way: "PK-1014-250", "pk1014250" or "PK 1014 250"
- ✓ Recommends only published, in-stock products
- ✓ Never invents a product or a price
- ✓ Shows your live price, or hides prices for quote-only B2B catalogs
- ✓ Product changes reach the chatbot within about two minutes
- ✓ The same cards appear in your conversation history and on your other websites

"Where's my order?" Answered in seconds.

Customers give their order number and the email on the order. The plugin checks both on your store, not on ours, and the chatbot shows a live order card. Guests can use it too, with no login needed.



What the customer sees

- ✓ Order status: Pending, Processing, Complete, Cancelled
- ✓ Shipping status: Not yet shipped, Shipped, Delivered
- ✓ Item count, order date and ship date
- ✓ Carrier, tracking number and a Track package button for FedEx, UPS, USPS and DHL

What stays private

- ✓ Addresses, prices, line items and payment details are never shown
- ✓ Both order number and email must match, so nobody can look up another customer's order
- ✓ Rate-limited against guessing
- ✓ The chatbot cannot change or cancel orders; requests go to your team

EVERYTHING INCLUDED

One platform. Every feature a store needs.

Catalog answers

Plain-English and part-number questions, answered from your live catalog.

Product cards

Photo, price and product link in every recommendation.

Order tracking

Verified order status, shipping status and tracking.

Lead capture

Name, phone, email and company for quotes and samples.

Human handover

Take over any live chat from the dashboard or Telegram.

Instant alerts

Email notifications with the full transcript and cards.

Every website

One chatbot and catalog across your shop and marketing site.

Privacy built in

GDPR cookie-consent option and signed store requests.

Hosted AI vs. self-hosted chatbot plugins

	DBestChatBot	Typical self-hosted plugin
AI provider account and API keys	Not needed	You create and pay for your own
AI work on your store server	None	Indexing and prompts run in your app
Guest order tracking	Order number + email	Often logged-in customers only
Human takeover of live chats	Included	Rarely
Lead capture and instant alerts	Included	Varies
New AI features	Delivered instantly, no plugin update	Wait for a release, reinstall
Same bot on your other websites	Yes	Store only

INSTALL GUIDE

Live in five minutes.

Check your version under **Admin → System → System information**, then use the matching package.

nopCommerce	.NET	Package
4.90.x	.NET 9	Download: dbestchatbot.com/nopcommerce
4.80.x	.NET 9	Email support@dbestchatbot.com , sent the same day
4.70.x	.NET 8	Email support@dbestchatbot.com , sent the same day
4.60.x	.NET 7	Email support@dbestchatbot.com , sent the same day
4.50.x	.NET 6	Download: dbestchatbot.com/nopcommerce

1

Account

Sign up free at dbestchatbot.com and create your chatbot.

2

Upload

Configuration
→ Local
plugins →
Upload plugin
or theme.

3

Install

Click Install on
DBestChatBot,
then Restart
application.

4

Pair code

In
DBestChatBot:
Skills →
nopCommerce
→ Generate
pair code.

5

Connect

Third-party
plugins →
DBestChatBot
→ paste code
→ Connect.

What happens after you connect

The catalog push starts immediately and continues in the background. The widget appears on your storefront, and the Status card on the plugin page shows products synced and the last heartbeat.

Tips from real installs

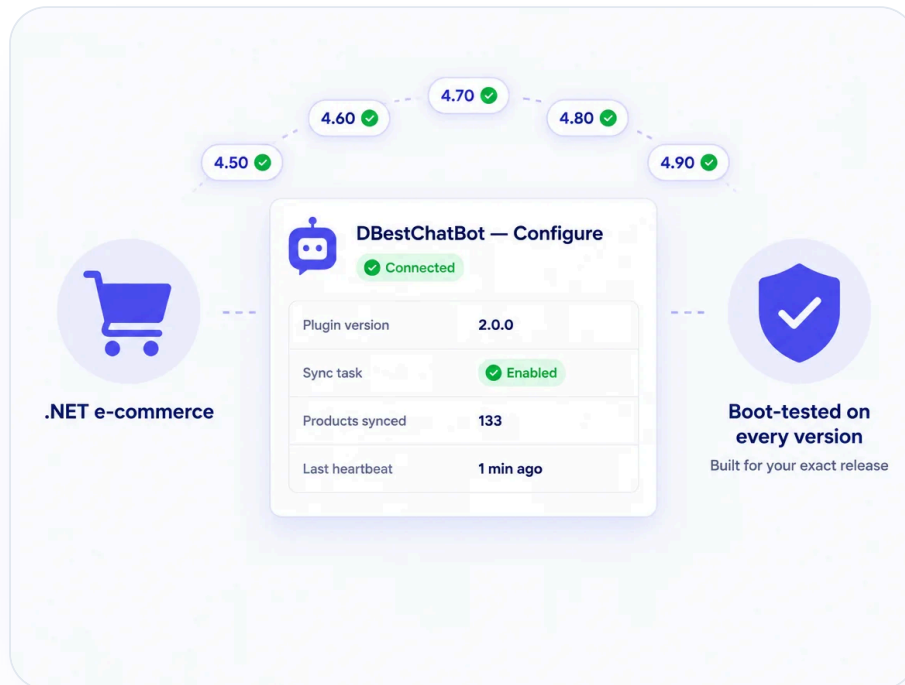
Always install on a staging copy first. If you previously removed an older DBestChatBot build, click **Discard changes** on Local plugins before uploading so nopCommerce doesn't delete the new upload on restart.

Rollback in under a minute

Uninstall from Local plugins, or delete the `Plugins/Misc.DBestChatBot` folder and restart the application. The plugin creates no tables and changes nothing else in your store.

What the plugin does inside your app.

Built with standard nopCommerce extension points, so it behaves like the plugins your team already knows.



Plugin	<code>Nop.Plugin.Misc.DBestChatBot</code> : <code>BasePlugin</code> , <code>IWidgetPlugin</code> (<code>body_end_html_tag_before</code>), <code>IAdminMenuPlugin</code>
Startup	<code>INopStartup</code> registers a typed <code>HttpClient</code> (15 s timeout) and scoped services only. No database or network calls at boot.
Catalog sync	<code>IConsumer</code> handlers for products, pictures, categories, manufacturers and tags mark an in-memory change set. An <code>IScheduleTask</code> (every 120 s) pushes batches of 50. Nothing runs inside page requests or admin saves.
Settings	<code>ISettings</code> with per-store overrides (multi-store), locale resources, logging to System → Log.
Security	Admin pages require <code>ManagePlugins</code> . Requests between the store and <code>DBestChatBot</code> are HMAC-SHA256 signed with a 5-minute window.
Endpoints	<code>POST /dbestchatbot/api/order-lookup</code> (signed, rate-limited) and <code>GET /dbestchatbot/api/status</code> (no secrets).
Footprint	One DLL, <code>plugin.json</code> , two Razor views and a logo. No tables, migrations or third-party DLLs.
Packaging	Each release is compiled against that exact nopCommerce version, and <code>plugin.json</code> is stamped so nopCommerce refuses a package built for another release.

PRICING

Free plugin. Simple plans.

Free trial

\$0

20 chats to try everything, including product cards and order tracking.

Pro

\$29/month

For a growing store that wants its chatbot answering every visitor, every day.

Agency

\$99/month

For agencies and multi-brand businesses running chatbots for several stores or clients.

nopCommerce catalog and order tracking are included on every plan, with no add-on fee. Prefer us to set it up? Ask about our White Glove install.

FREQUENTLY ASKED

Do I need an OpenAI or OpenRouter key?

No. The AI runs on DBestChatBot, so there are no keys, token bills or AI load on your server.

Does it work with my theme and multi-store?

Yes. It uses a standard widget zone and nopCommerce multi-store settings.

Will it slow down my store?

No. The widget loads after your page, and syncing runs in a background task with strict timeouts.

Can customers change orders in chat?

No. The chatbot only reads status. Change requests go to your team with the transcript.

Give your nopCommerce store a 24/7 salesperson.

Start free at dbestchatbot.com/nopcommerce

Questions or a build for 4.60, 4.70 or 4.80: support@dbestchatbot.com